



Queen's Law Clinics  
Queen's Legal Aid

# Are You in Need Of Legal Assistance?

**Queen's Legal Aid** provides a wide range of free legal services to low-income residents of Kingston, Napanee and surrounding areas, and to Queen's University.

## WHAT WE DO:

We can advise you about your **legal rights** in a variety of areas:

- Tenant rights: repair problems or rent disputes
- Consumer complaints, contract disputes
- Human rights complaints
- Employment issues
- Criminal charges or provincial offences
- Appealing the denial of disability benefits
- Compensation if you've been injured by a violent criminal act in Ontario

We can represent you before **different courts & tribunals** in Napanee and Kingston:

- Criminal Court
- Provincial Offences Court
- Small Claims Court
- Landlord and Tenant Board
- Social Benefits Tribunal
- Criminal Injuries Compensation Board
- Social Security Tribunal of Canada (CPP or EI)

We can also commission or notarize documents.

## WHO WE HELP:

Our clients must fit within Legal Aid Ontario financial guidelines or be a full-time Queen's. They must live in Kingston, South Frontenac or South Lennox & Addington County, and have a legal problem within one of the areas we can help with.

## HOW TO REACH US:

Queen's Legal Aid is open 9:00 a.m. – 4:30 p.m., Monday to Thursday, and 1 p.m. - 4:30 p.m. on Fridays.

Address: 303 Bagot Street, Suite 500, Kingston, ON K7K 5W7

Phone: 613-533-2102

Web: [www.queenslawclinics.ca](http://www.queenslawclinics.ca)

## ABOUT QUEEN'S LEGAL AID

Begun in 1971 by law students who wanted to give back to the community, Queen's Legal Aid has been helping area residents with their legal problems for over 45 years.

Experienced lawyers will make sure you get superior legal advice and representation by close supervision of the caseworkers at Queen's Legal Aid. Student caseworkers are eager to learn and excited to use their growing legal skills to solve real-life problems and will spend as much time as it takes to do an excellent job for you. Your student caseworker may even remember your case for their entire career, as it is one of their first.

From criminal or provincial charges to Small Claims Court and from hearings before the Social Benefits, Social Security and Human Rights Tribunals to the Criminal Injuries Compensation and Landlord and Tenant Boards, Queen's Legal Aid is able to provide representation to eligible clients before a wide variety of decision makers, so you do not have to face legal issues on your own.

## ARRANGING YOUR INTAKE INTERVIEW

Drop by the main clinic office in the LaSalle Mews during business hours (Monday–Thursday 9 a.m. – 4:30 p.m.; Friday 1–4:30 p.m.), or call 613-533-2102 to arrange your intake interview. It can be:

- In Kingston at 303 Bagot Street, Suite 500 (Monday to Thursday afternoons)
- In Kingston at the Kingston Community Health Centres (Wednesday evenings only)
- In Kingston at St. Lawrence College in the Student Association office (Monday afternoons only)
- In Napanee at the Legal Aid Ontario office (Tuesday afternoons only)

We do our best to see you within a week or two of your first contact during the academic year. Occasionally, you may have to wait longer for an interview if the students are in exams or training periods.

Urgent matters will be accommodated whenever possible, and if we cannot help you we will do our best to suggest someone who can.

Law students cannot provide legal advice without speaking to one of the supervising lawyers, so we cannot provide legal advice during an intake interview.



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